

**plan.com**

APN CONFIGURATION GUIDE

JUNE 2019

READY FOR A SEAMLESS  
EXPERIENCE?

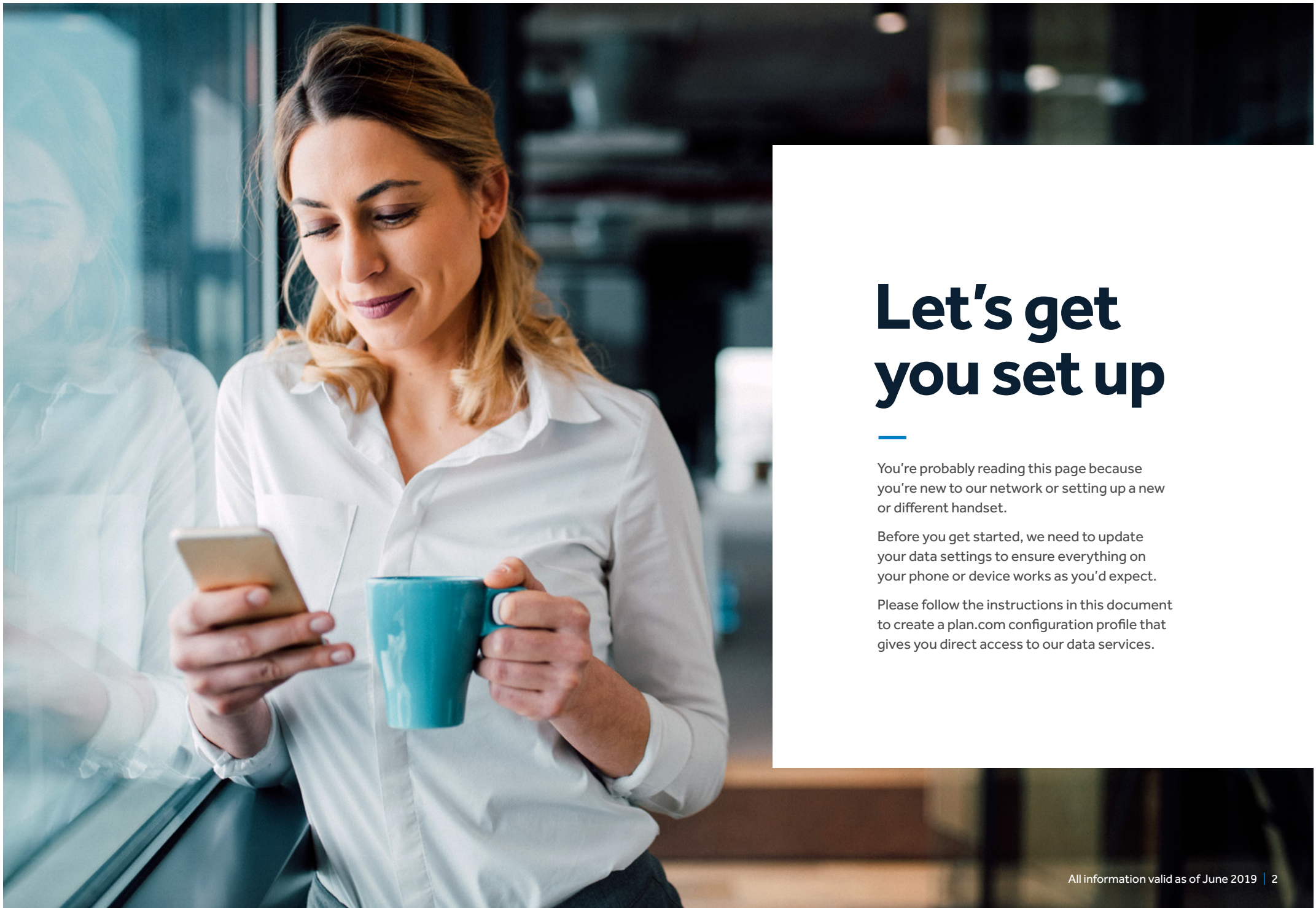
CONFIGURING YOUR DATA SETTINGS



# Android







# Let's get you set up

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You're probably reading this page because you're new to our network or setting up a new or different handset.

Before you get started, we need to update your data settings to ensure everything on your phone or device works as you'd expect.

Please follow the instructions in this document to create a [plan.com](https://plan.com) configuration profile that gives you direct access to our data services.

# Step 1: Set up APN settings

## 1.1 Swipe up



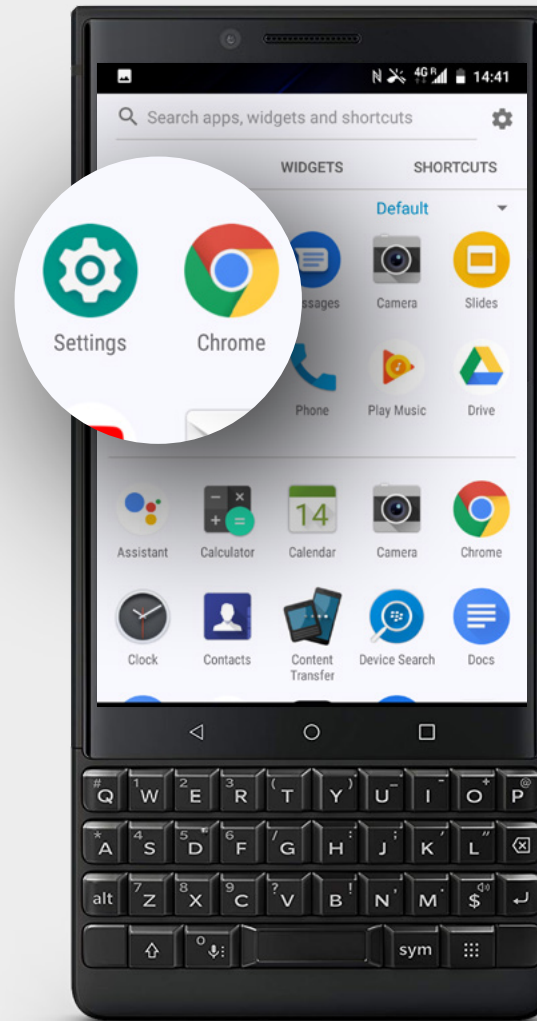
# Step 1: Set up APN settings

## 1.2 Select applications



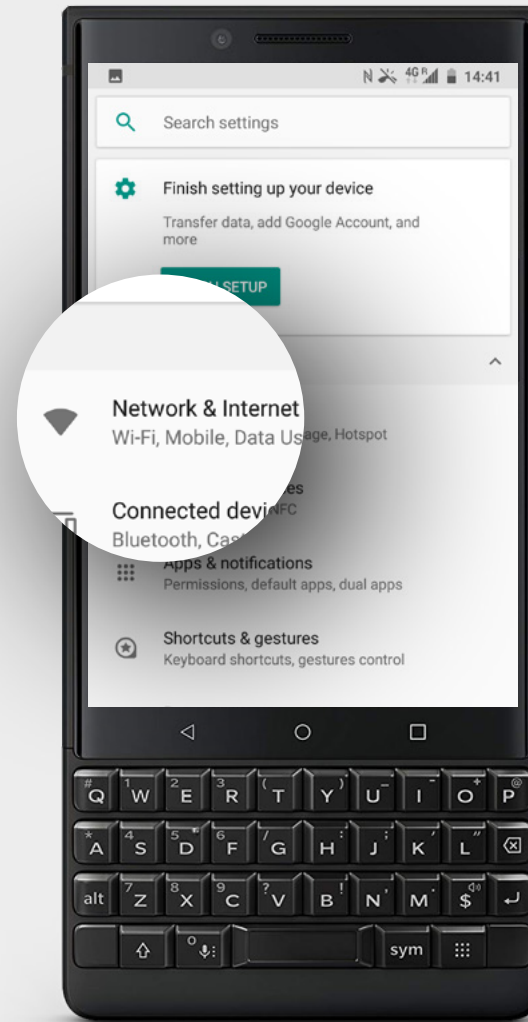
# Step 1: Set up APN settings

## 1.3 Select Settings



# Step 1: Set up APN settings

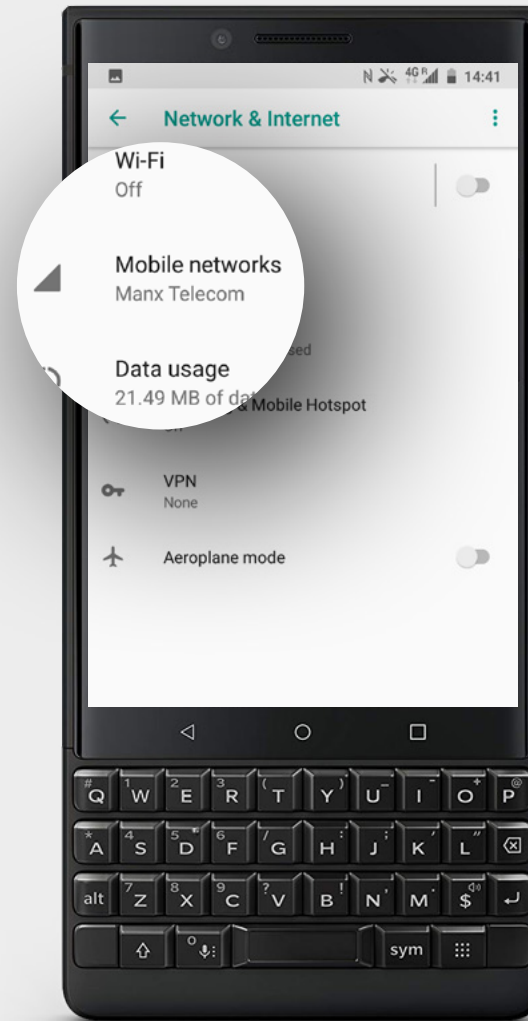
## 1.4 Select Network & Internet





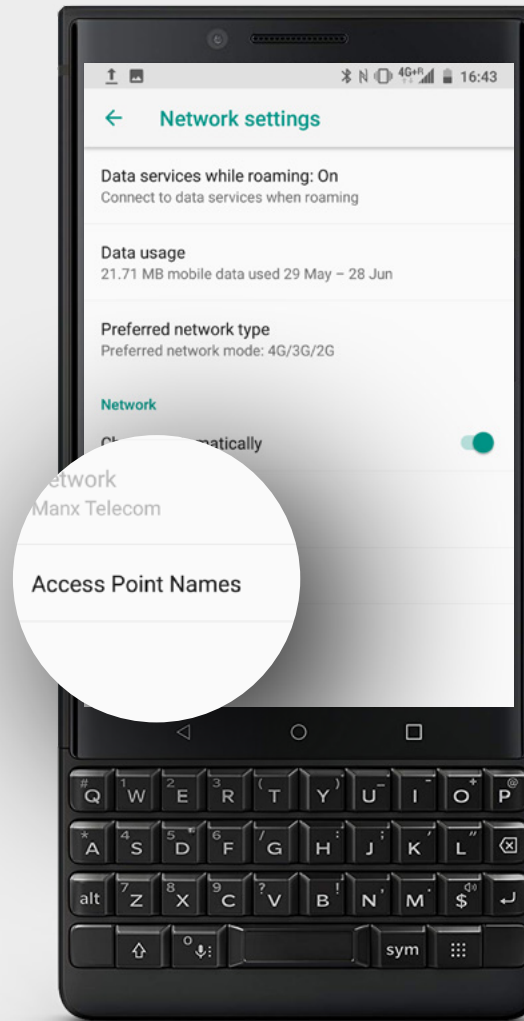
# Step 1: Set up APN settings

## 1.5 Select Mobile networks



# Step 1: Set up APN settings

## 1.6 Select Access Point Names





# Step 1: Set up APN settings

**1.7** Select the Menu button



# Step 1: Set up APN settings

- 1.8** Select Reset to default - Your phone will reset to default Internet and MMS settings.



# Step 1: Set up APN settings

1.9 Select Add

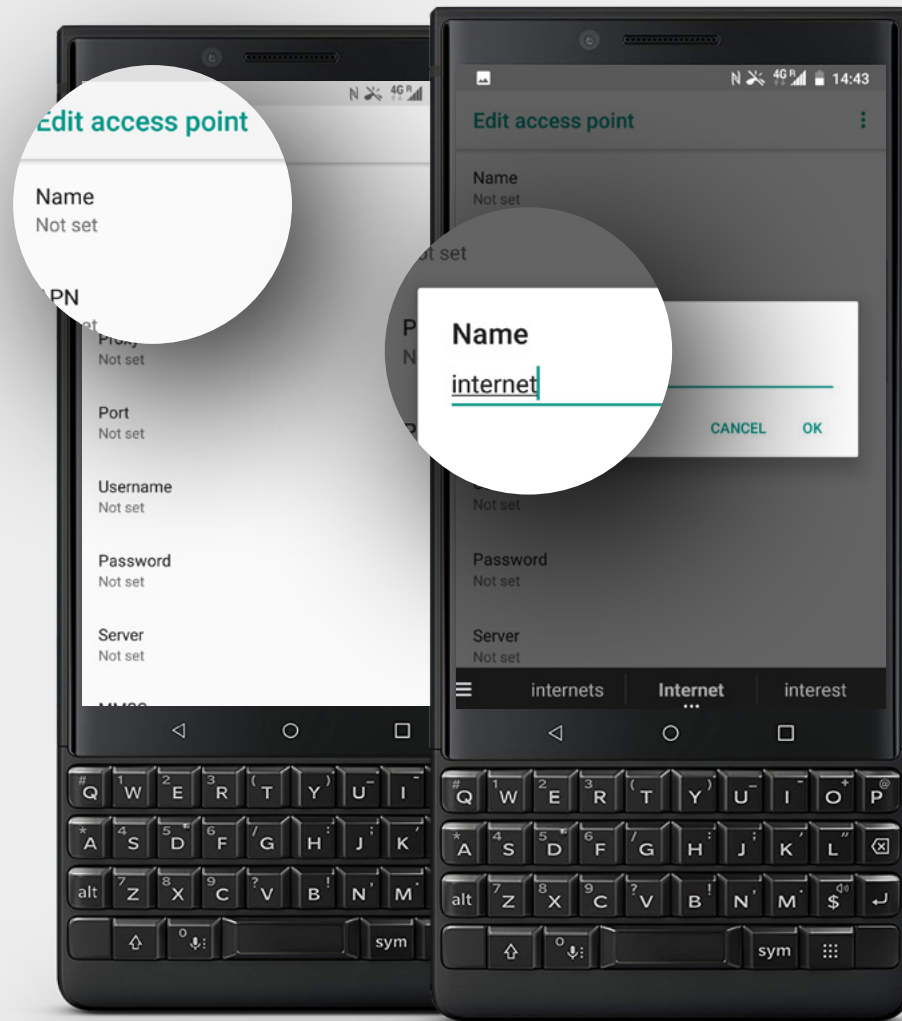




# Step 1: Set up APN settings

**1.10** Select Name

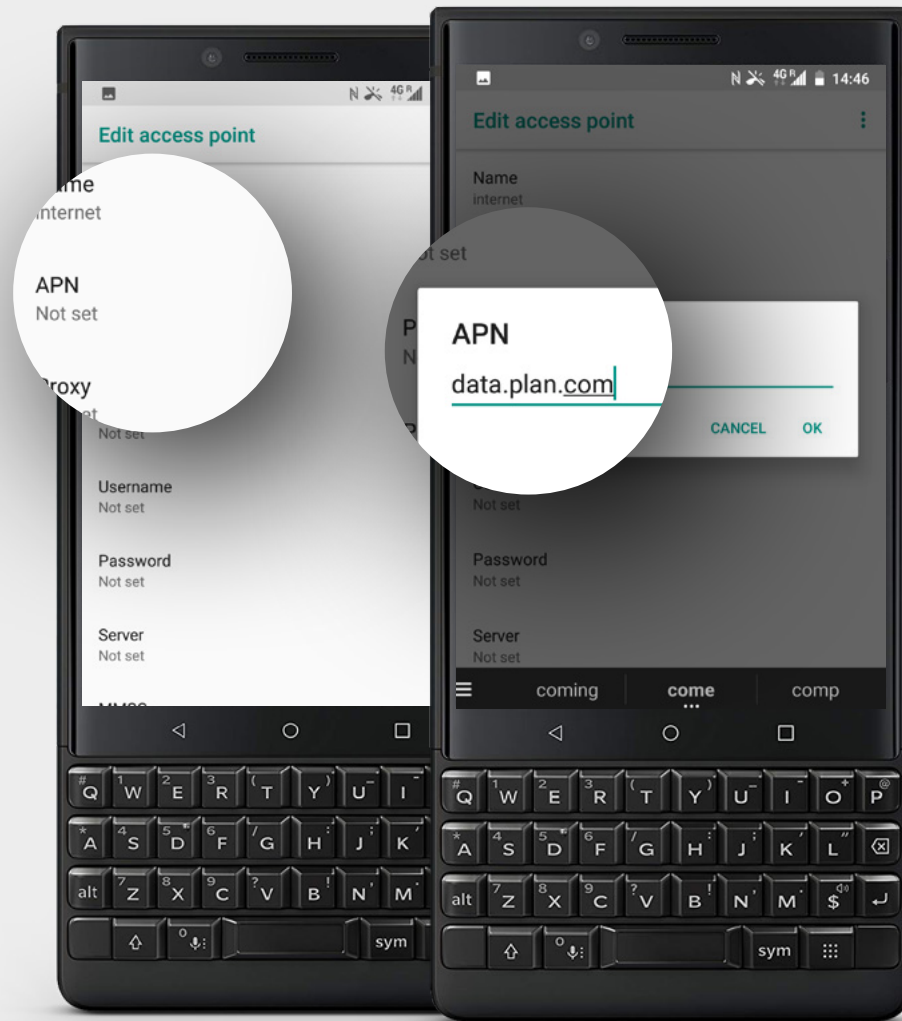
**1.11** Enter "Internet"



# Step 1: Set up APN settings

1.12 Select APN

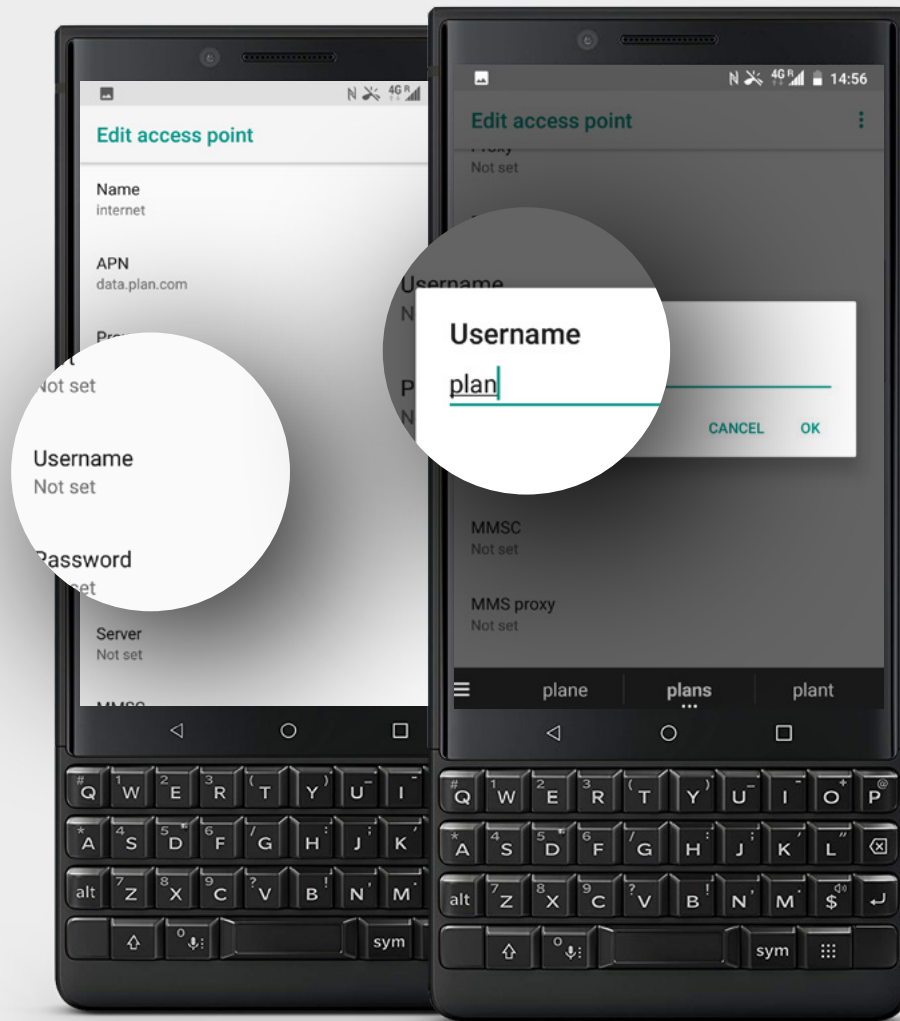
1.13 Enter "**data.plan.com**"



# Step 1: Set up APN settings

**1.14** Select Username

**1.15** Enter "plan"

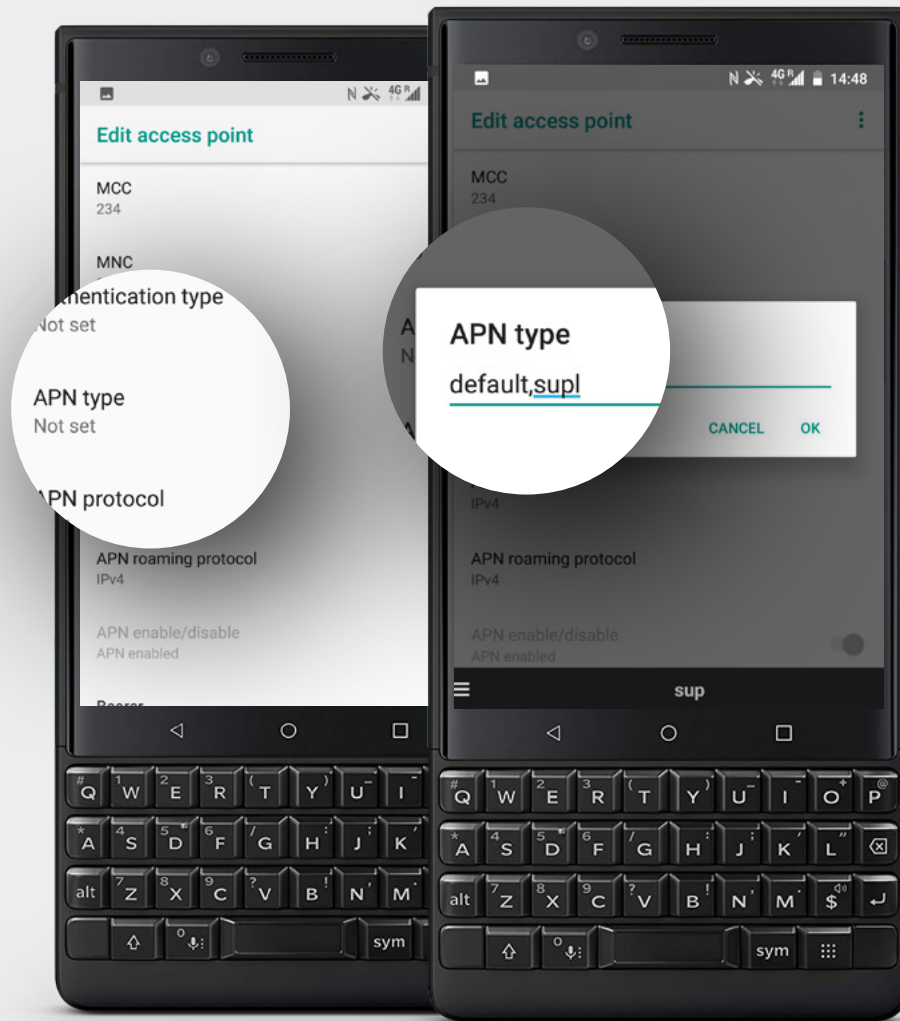




# Step 1: Set up APN settings

**1.16** Scroll down and select APN type

**1.17** Enter "**default,supl**"



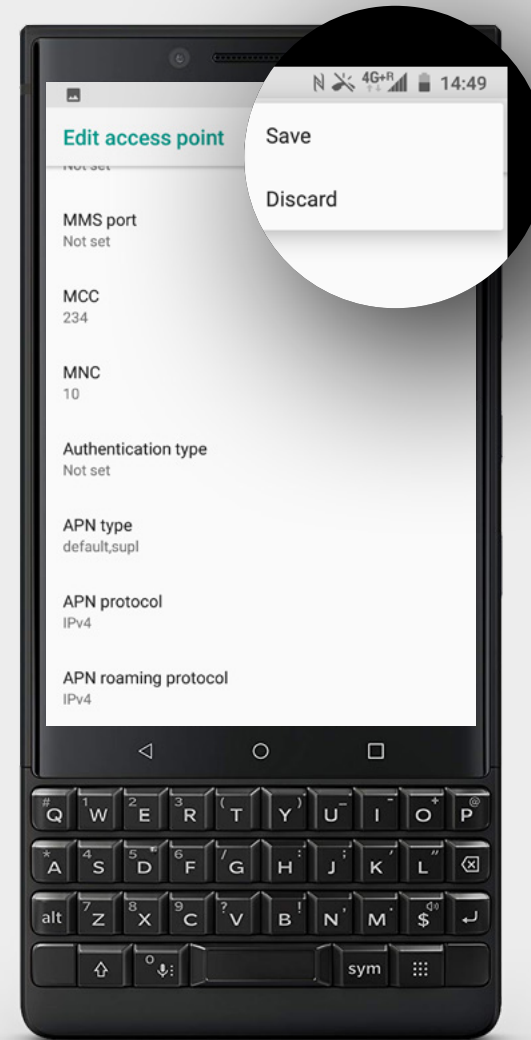
# Step 1: Set up APN settings

**1.18** Select the Menu button



# Step 1: Set up APN settings

**1.19** Select Save





# Step 1: Set up APN settings

**1.20** Select the Internet access point

**1.21** Your phone has now been set up to Internet



## Step 2: Set up MMS

MMS will automatically work on all Samsung devices and most other Android handsets after you've configured your data settings correctly to the plan.com network. If you are still unable to send or receive MMS please proceed with the following steps or call our Customer Service team on 03300 88 18 18.

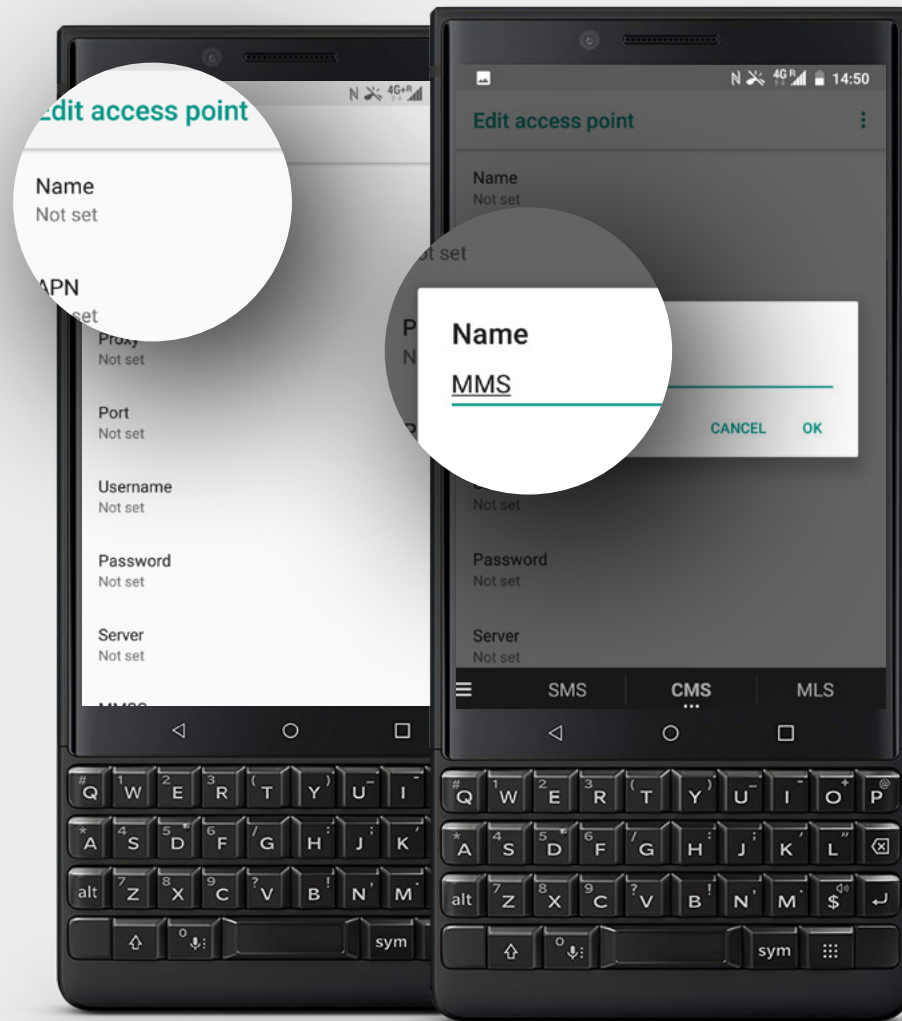
### 2.1 Select Add



## Step 2: Set up MMS

2.2 Select Name

2.3 Enter "MMS"



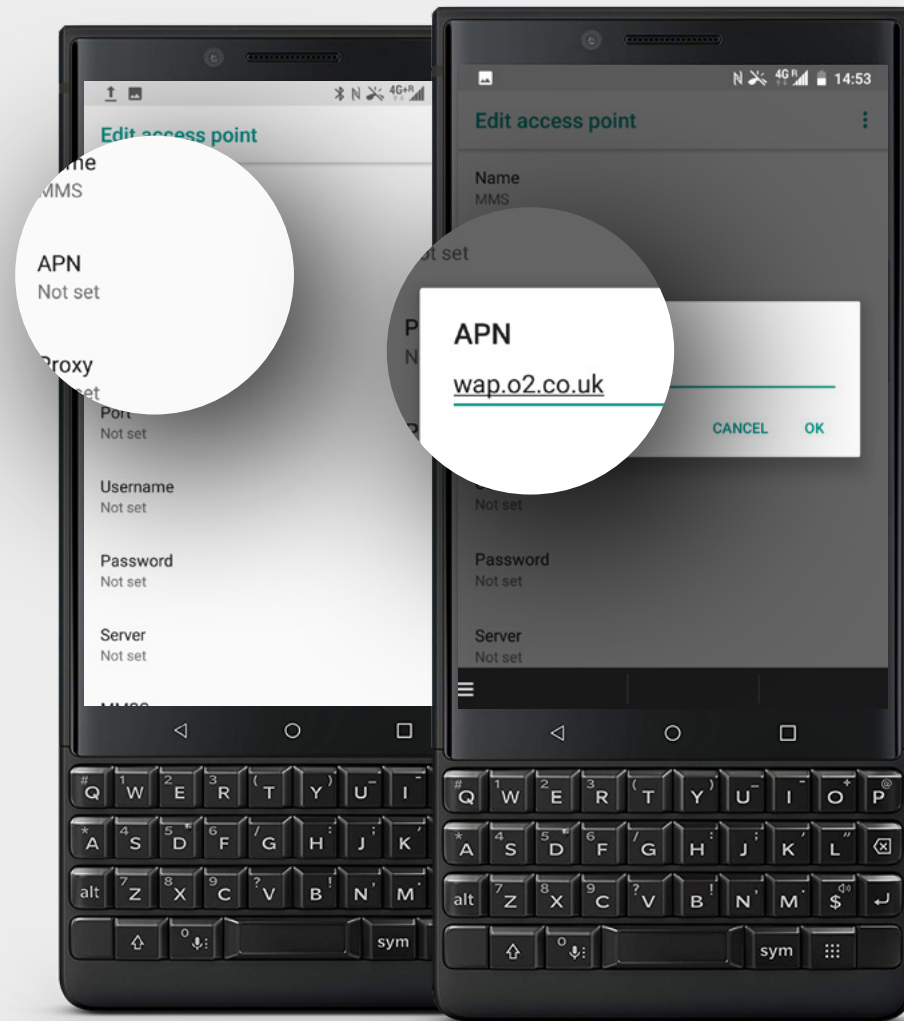


## Step 2: Set up MMS

2.4 Select APN

2.5 Enter "**wap.o2.co.uk**"

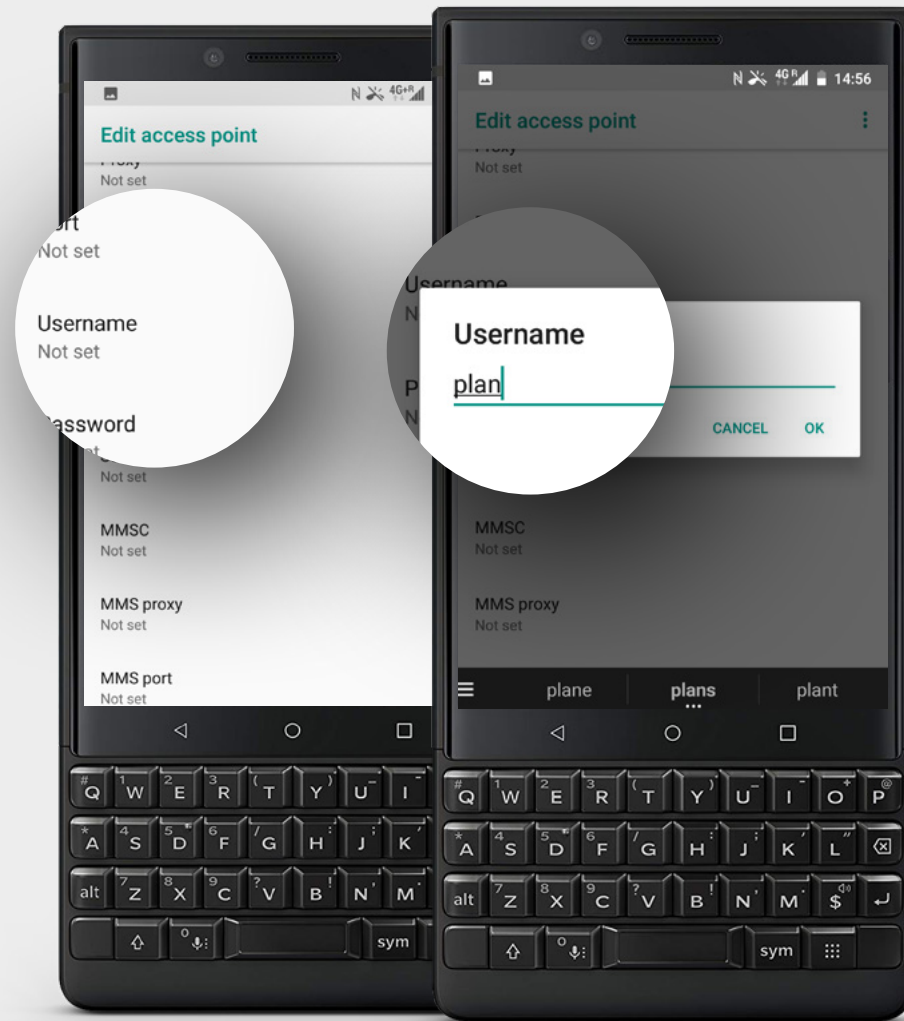
*Please use the letter **o** and not the number **0** when entering "**wap.o2.co.uk**".*



## Step 2: Set up MMS

2.6 Select Username

2.7 Enter **"plan"**

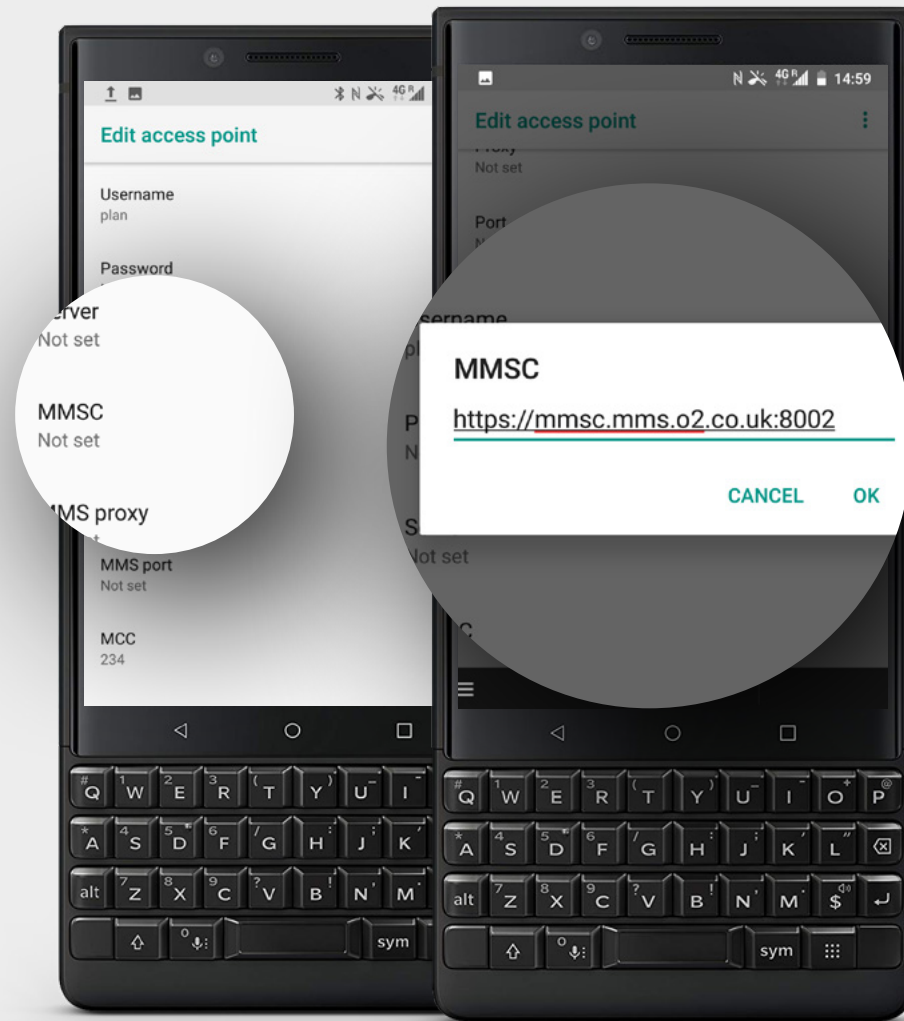


## Step 2: Set up MMS

**2.8** Select MMSC

**2.9** Enter "**http://mmsc.mms.o2.co.uk:8002**"

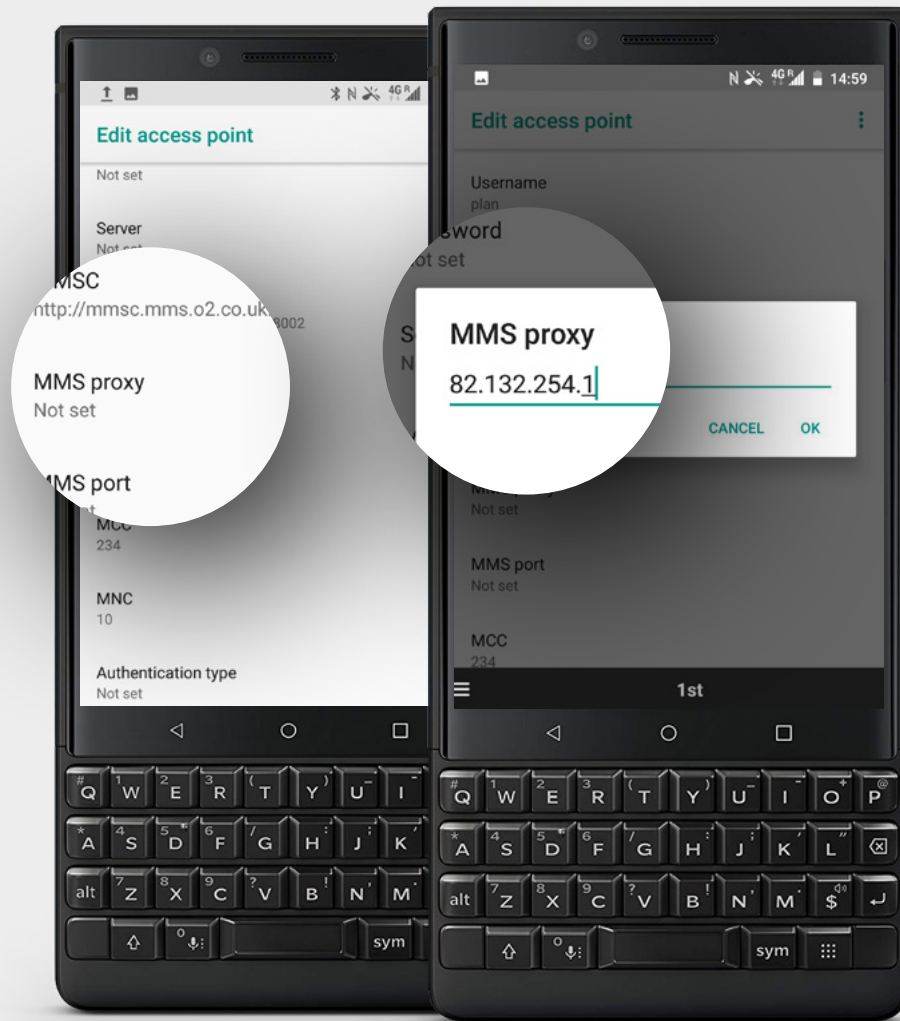
*Please use the letter **o** and not the number **0** when entering "http://mmsc.mms.o2.co.uk:8002" in step 2.9.*



## Step 2: Set up MMS

**2.10** Scroll down and select MMS Proxy

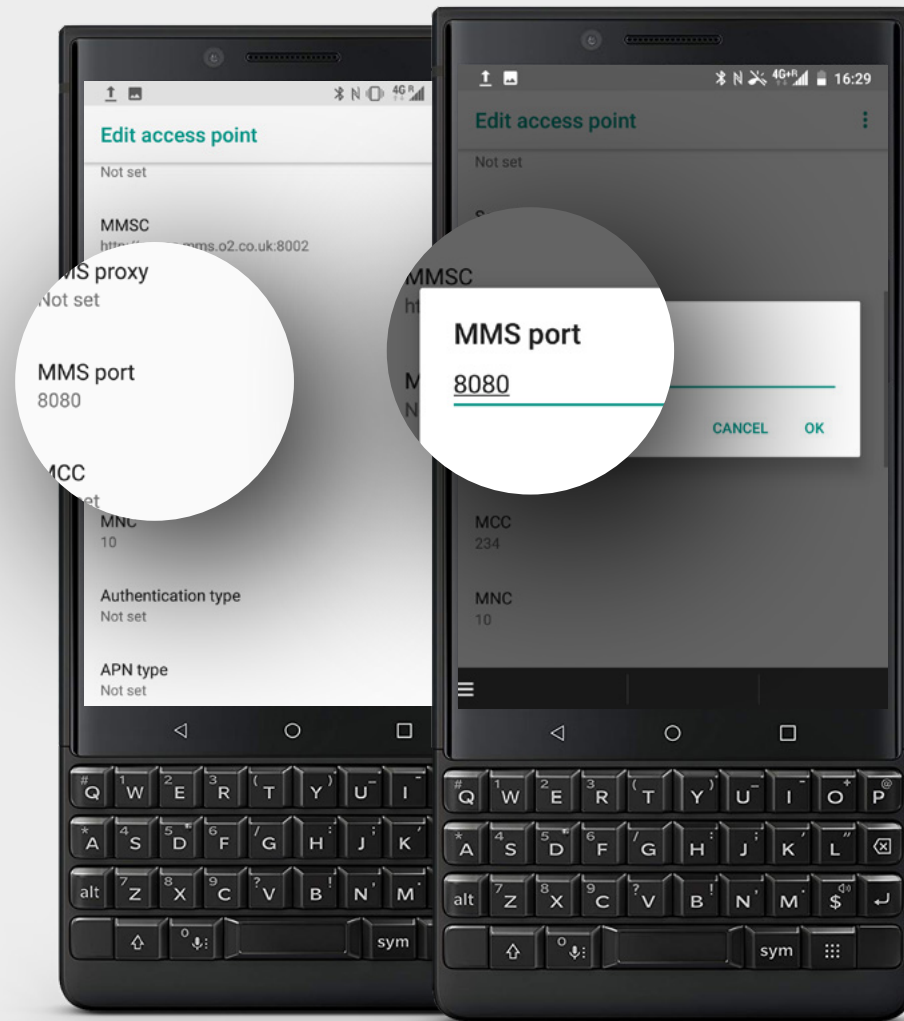
**2.11** Enter "82.132.254.1"



## Step 2: Set up MMS

**2.12** Select MMS Port

**2.13** Enter "8080"

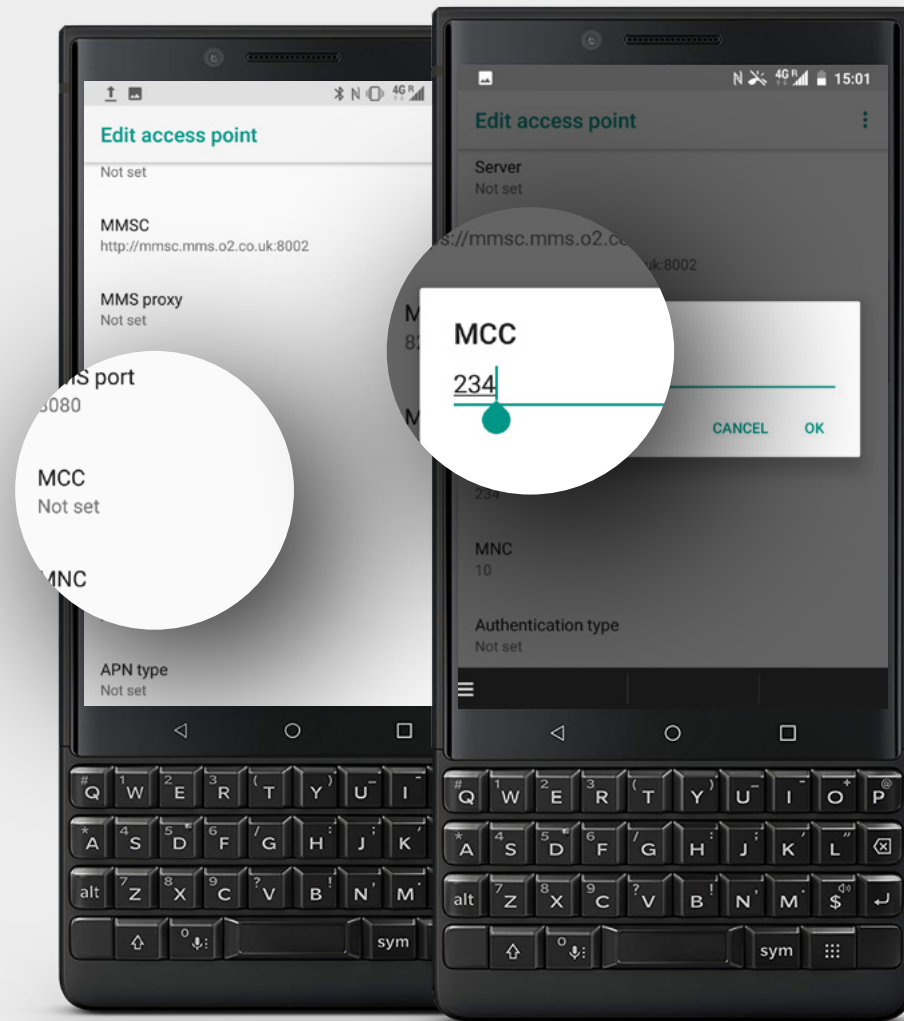




## Step 2: Set up MMS

**2.14** Select MCC

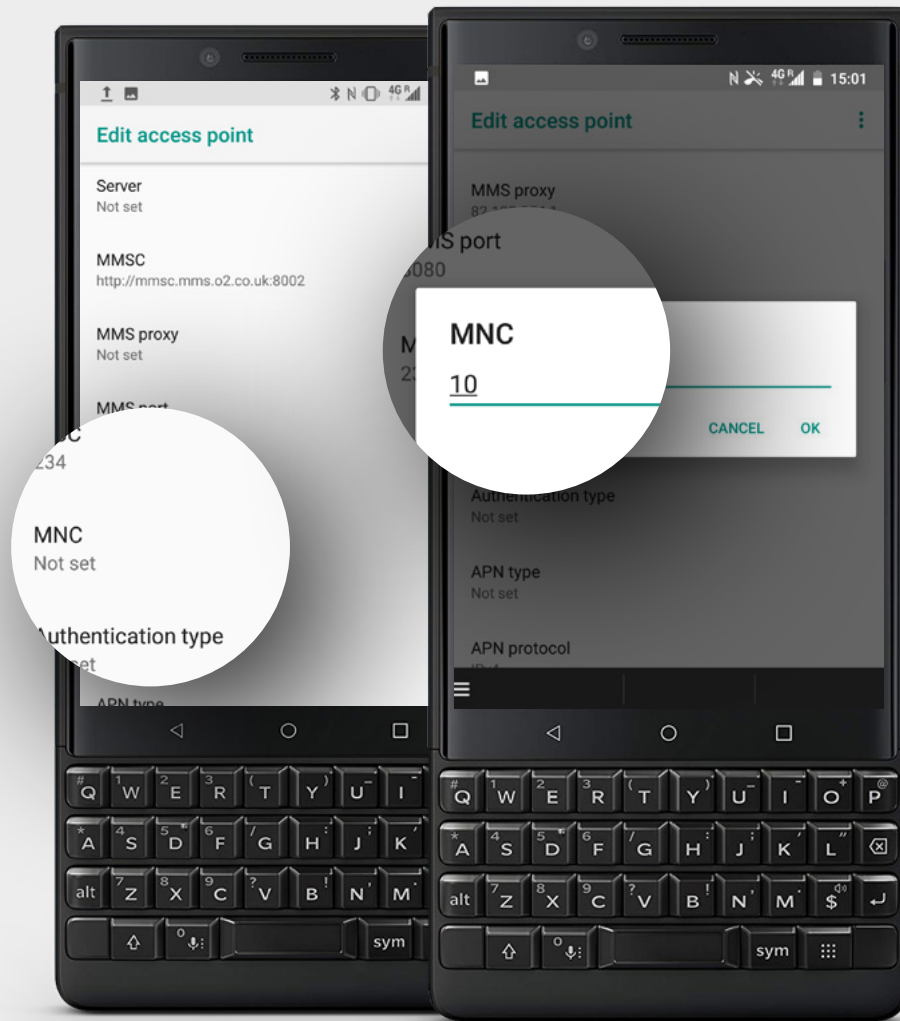
**2.15** Enter "234"



## Step 2: Set up MMS

**2.16** Select MNC

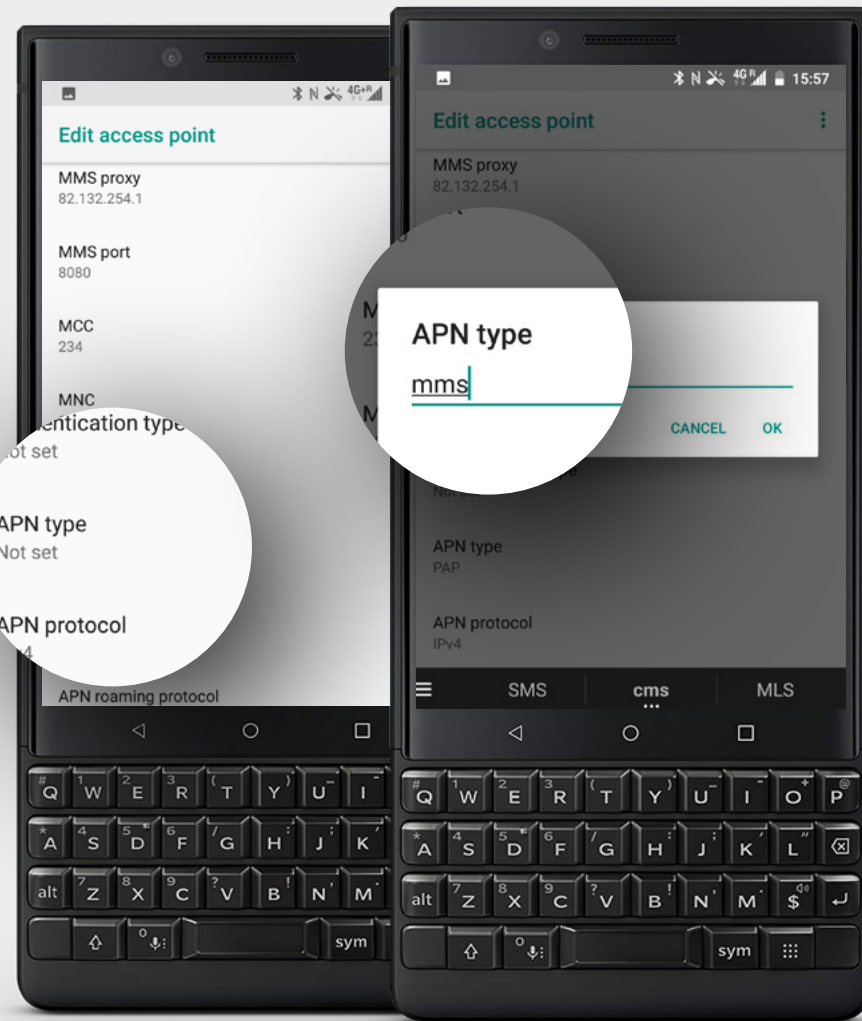
**2.17** Enter "10"



## Step 2: Set up MMS

**2.18** Select APN Type

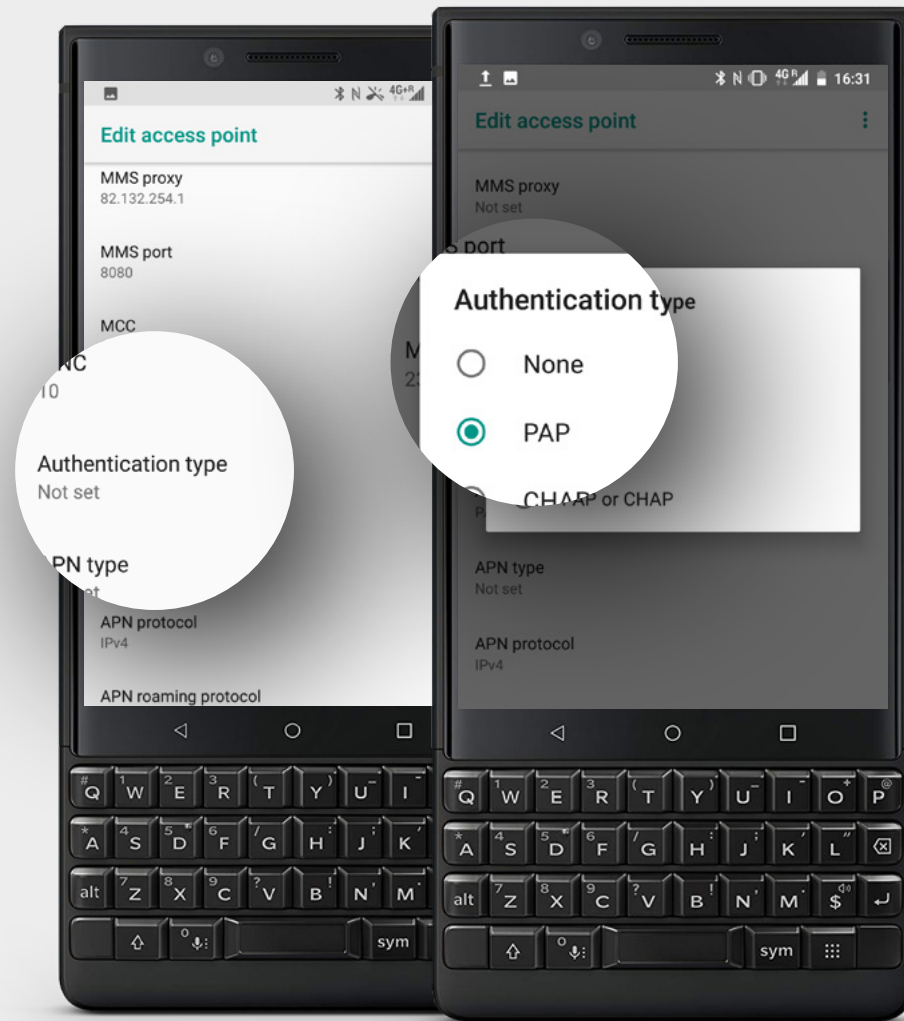
**2.19** Enter "mms"



## Step 2: Set up MMS

**2.20** Select Authentication Type

**2.21** Select **"PAP"**



## Step 2: Set up MMS

**2.22** Select the Menu button





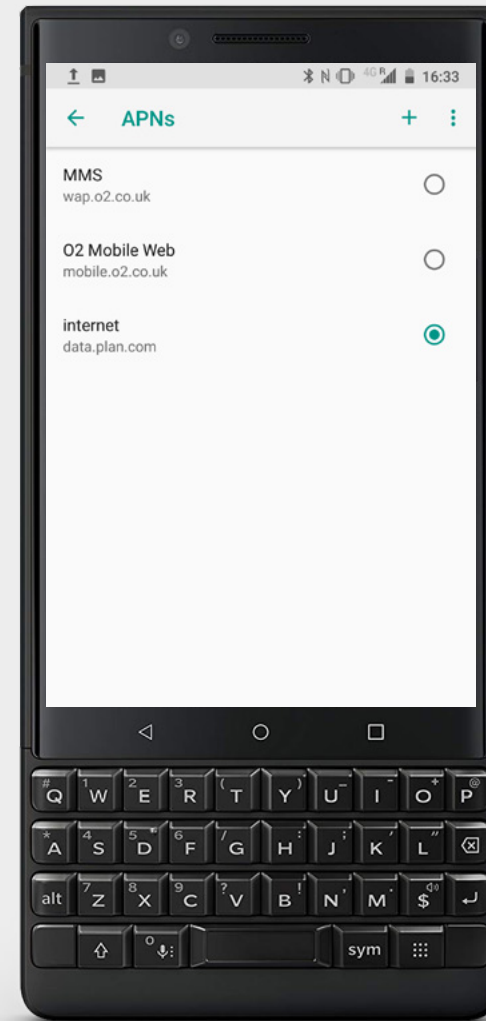
## Step 2: Set up MMS

**2.23** Select Save



## Step 2: Set up MMS

**2.24** Your phone has now been set up to MMS.



**plan.com**

## Need help setting up your phone?

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Call our friendly Support team  
on +44(0)3300 88 18 18

We're available  
8am-8pm weekdays  
10am-4pm weekends

